

FACTS Consumer Account



Introduction:

Once you have established your user account with FACTS, you can manage your account online at <https://online.factsmgmt.com>.

If you have forgotten your Username or Password, there is a link on the sign in page to help you recover or reset the missing information.

Actions you can take:

1. Make an online payment – make up missed payments or pay ahead (*this option may not be available at your school*)
2. Change the financial account you are using for payments
3. Link another service (payment plan or billing) to your online account.
4. Click **View Details** to see the activity for your account.
5. Update your personal information (contact info, online and phone access, manage payers, communication settings)

Dashboard:

Home My Profile Financial Accounts **2** Signed in as Test

Hello Test

Payment Plan & Billing **4** View Details

Test Customer #1000640654
For Test Student1 and Test Student2

Current Balance
\$8,800.00

1 [Make a Payment](#)

2016-2017	AMOUNT DUE
Payment Plan (101 030 607)	\$8,800.00
Incidental Expenses	\$0.00

[Set up a Payment Plan](#)

Test Customer

- Two e-mail addresses on file
- Register to receive text alerts on your mobile phone.
- Three Financial Accounts on file
- Test Authparty is an Authorized Party on your account. [Add an Authorized Party.](#)

3 [Have another account you want to link?](#)

Dashboard (My Profile):

Home My Profile Financial Accounts Signed in as Test

5 My Profile

Contact Information [Edit](#)

Address
123 Main
Lincoln, NE 68516
United States

E-mail Addresses
mytestaccount@factsmgmt.com

Phone Numbers
Daytime: (555)555-5555

Online Access [Edit](#)

Username and Password
testcustp11

Authentication [Edit](#)

Phone Authentication
Q: What is the first name of your favorite aunt?
A: aunt
Q: What is the first name of your favorite uncle?
A: uncle

Communication Settings [Edit](#)

Text Services
You are not currently registered for Text Services.
Text Inquiry: Get your balance and make a payment anywhere and anytime. All you have to do is text **BAL**.
Payment Reminders: We will send you payment reminders before your next payment is due.

Notifications
Payment Reminders: E-mail
Other Notifications: E-mail

Manage Payers [Add](#)

Customer # 1000640654 - \$9,550.00 remaining balance

Test Authparty [Edit](#)
This authorized party has not signed up online yet.